

# Ocean Telecommunications Ltd - Privacy Policy

Ocean Telecommunications Ltd (Ocean Telecommunications) has created this Privacy Statement in order to assure our customers of our reliability and our continued commitment to your confidentiality.

The following information relates to how we gather and use information from our website. In order for you to completely understand your rights, we urge all our customers to read this statement before giving any personal information or continuing to navigate through the site. Any information which is provided by you to Ocean Telecommunications via this website or otherwise will be treated in accordance with the terms of the Data Protection Acts 1988 and 2003 and/or such amending or replacement legislation as may be adopted in Ireland from time to time.

Ocean Telecommunications reserves the right in its sole discretion to amend this Privacy Statement at any time and you should regularly check this Privacy Statement for such amendments.

## The use of personal information

If you are under the age of 18, you may only use this website in conjunction with and under the supervision of your parents or guardian and we ask that persons under this age do not submit any Personal Data to us. Therefore we encourage all parents or guardians to instruct their children in the safe and responsible disclosure of their Personal Data.

This Privacy statement is concerned with the use of your Personal Information. When you access our site there may be certain sections you subscribe to by giving us personal data such as when you ask for further information to be sent to you, for billing of products and services provided at your request, or where for marketing purposes you may fill in areas which may be of interest to you or for further communications.

We may use your information to send you special offers and news about Ocean Telecommunications. We may contact you by mail, email, telephone, mobile phone or Fax.

Please note there may be occasions where it is necessary for us to contact you, for administrative or operational reasons relating to our services. Your information may also be used to verify your identity and to protect against fraud.

By submitting an order for broadband internet services you consent to the processing of any personal information, such as your name, title, address, telephone number, contact details and other personal details ("Personal Data"); and you acknowledge that the processing of your Personal Data is necessary for the performance of the Agreement (as defined in the terms and conditions).

We do not collect or keep your personal data unless it is necessary for the above purposes (s) or required by law, nor do we keep your personal data for longer than is necessary. Where a user/ subscriber voluntarily provides personal information, i.e. through an enquiry or service application form and/or career application, the data will strictly be used in line with its specific purpose or for internal usage or analysis.

## IP Addresses

When connected to the Internet your computer has a unique number known as an IP address. As you visit the Ocean Telecommunications webpage; our servers log the IP address of your computer. We may use your IP address for the generation of anonymous usage statistics and for the monitoring and detection of any improper or unauthorised access to the systems of Ocean Telecommunications. Your IP address may also be used for identification purposes against fraud or misuse of the website.

## Disclosure of information

The information provided by you on our website may be given onto third party individuals for marketing, telesales or posting agency services for the purposes of carrying out work on behalf of Ocean Telecommunications only.

## Right of access to your Ocean Telecommunications information

When you are on the Ocean Telecommunications website you have direct control as to what personal information you put in on your profile. At any time you wish to change your data you have the right to do so under Section 4 of the Acts. You must request this by email or letter to either of the persons below. The changes will be made within 40 calendar days of receipt of such a request.

If you wish to view the personal information Ocean Telecommunications holds on you, you can obtain it by following this simple process: you can email our Data Protection Compliance Officer [info@oceantelecom.ie](mailto:info@oceantelecom.ie) or you can write to the following address, enclosing a cheque for an administrative fee of €6.35 made payable to Ocean Telecommunications Ltd  
Send to: Ocean Telecommunications Ltd, Tinalyra, Grange, Ardmore, Co Waterford, Ireland.

## Use of "Cookies"

Ocean Telecommunications may use cookies to track usage by a user of the Ocean Telecommunications web site and for authentication purposes for certain services on our web site. The cookies used by Ocean Telecommunications do not store personal information of any kind. Ocean Telecommunications does not scan for the presence of any other cookies on a user's computer and in no way interfere with or use any cookies other than those created by Ocean Telecommunications. By accessing our website you agree to this use of cookies.

# Security

The site uses a number of security measures to protect the misuse, or alteration of any of your information under our control. We are serious about guarding your personal data and the details of your transactions you make. We have installed a number of measures including firewalls and monitoring programmes.

You should also be aware that where you link to another website from the Ocean Telecommunications website, that Ocean Telecommunications has no control over that other website. Any external links to other websites are clearly identifiable as such. Accordingly, Ocean Telecommunications cannot guarantee that the controller of that website will respect your privacy in the same manner as Ocean Telecommunications.

## How does Ocean Telecommunications protect your data?

When you place an order online we use a secure payment gateway (PayPal). Any data you give us is encrypted when possible, using a 'Secure Socket Layer' (SSL) session. SSL is an industry standard and is one of the best ways to ensure Internet messages are not intercepted. You should be aware, however, that some online forms and older browsers cannot use SSL. To be sure, you will need Netscape version 4.05 or Microsoft Internet Explorer browsers, version 4 or above.

We advise the following to protect your privacy and to protect against fraud:

When you have finished your session on Ocean Telecommunications, make sure that you prevent your details being seen by anyone that you do not wish to see them. So, if you have registered and logged in, remember to log off. Clear any 'cache' so there is no record of any transactions left on screen - both Netscape and Internet Explorer let you do this. We also recommend you then close your browser so any history of the session is cleared.

## Disclaimer

OCEAN TELECOMMUNICATIONS LTD, ITS DIRECTORS, EMPLOYEES, SHAREHOLDERS, SERVANTS AND AGENTS, AFFILIATES OR OTHER REPRESENTATIVES AND THEIR RESPECTIVE PARENT AND SUBSIDIARY COMPANIES SHALL NOT BE LIABLE IN RESPECT OF ANY CLAIMS, EMERGENCIES, DEMANDS, CAUSES OF ACTION, DAMAGES, LOSSES, EXPENSES INCLUDING WITHOUT LIMITATION, REASONABLE ATTORNEY FEES AND COSTS OF PROCEEDINGS ARISING OUT OF OR IN CONNECTION WITH THE USE AND/OR DISSEMINATION OF PERSONAL INFORMATION RELATING TO YOU IN ACCORDANCE WITH THIS PRIVACY POLICY AND YOUR CONSENT.

Contact details for Ocean Telecommunications Ltd

For the Data Protection Compliance Officer, Email: [info@oceantelecom.ie](mailto:info@oceantelecom.ie)

Write to:

Ocean Telecommunications Ltd,  
Tinalyra,  
Grange,  
Ardmore,  
Co Waterford,  
Ireland.